



Recommended



Additional Value

Our Kolme Admins will look after your investment and provide support to assist with end-user support or product issues



Trusted Planview Clarizen Partners



Clarizen Admin I,II,III Certified



Experts in Clarizen Front End and Reporting Modules



Knowledgeable in system maintenance and best practices



A named Admin for You



ADMIN AS A SERVICE

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A dedicated resource available to provide Clarizen Administration tasks to your organization when your team does not have the bandwidth to do so. Assisting with User data and license maintenance, resolution of end-user requests and issues, creating or updating reports, conducting end-user trainings.

SERVICE INCLUDES

- License distribution and management
- Respond to user questions and issues
- Manage any Clarizen system issues
- Provide end user assistance and ad-hoc training
- Implement minor configurations and enhancements such as reports, view configurations and new fields
- Monitor system performance
- Liaise with Planview support for product issues

ADDITIONAL BENEFITS

- Integration with Clarizen instance for ticket management
- Quarterly health checks

INVESTMENT

Package	3 Month Agreement	Yearly Agreement
25% dedicated Administrator	\$25,000	\$73,000
50% dedicated Administrator	\$49,000	\$145,000
100% Dedicated Administrator	\$97,000	\$289,000